



**mundimex, inc.**  
[www.mundi.com](http://www.mundi.com)

## Store Policies

Our 100% secure, certified, online store (a.k.a. Mundistore) has been officially opened since July 4, 2006. Please find below the store policies in a printable format for your convenience.

### Security

We know that security is one of the main concerns for people shopping online, and so security of our own store is of the **utmost importance** to us. We want to make sure that our store provides **the best protection and security available**. Therefore we have chosen some of the world's top providers of online transaction security. First, we have made sure that when you enter our store you will deal with us, i.e. Mundimex, Inc., and no one else, thanks to Identity Verification Seal above that you can click on for inspection. This identity verification is offered by **GeoTrust, Inc.**, one of the most prominent Certificate Authorities, whom we have selected to protect you and us. It is the world's second largest Digital Certificate Provider and a leader in a wide variety of identity verification and trust services. Secondly, we are offering the most secure encryption technology one can get. The "Mundistore" section of our site is located on a secure server and uses a technology called **SSL** (Secure Socket Layer), with our own encrypted **Private Key**, that enables up to **256-bit encryption** of all the information from the registration and the order form, to check out and payment, thus protecting against unauthorized access. This means a new level of online security for you and us. This encryption makes it nearly **impossible** for anyone to steal information, such as a credit card number, while it is being transferred from your Web server to ours. Your browser will let you know when you are about to make a secure connection by displaying a message box. You will also see an image of an unbroken key or a lock at the end of the url address or look for "https" at the beginning of the address, where "s" stands for "SSL" protocol primarily developed with secure, safe Internet transactions in mind. Thirdly, all transactions are processed through **Innovative Gateway Solutions**, which is a secure, leading provider of Internet-based transaction processing services. Fourthly your credit card information is never stored in our store's transaction database, but rather all transactions from Mundistore are serviced by **Innovative Merchant Solutions**, a leader in the bankcard processing industry, handling nearly \$10 Billion in volume, annually. Furthermore, when you submit sensitive information to our website, your information is protected both online and offline. While we use encryption to protect sensitive information transmitted online, we also protect your information offline with a limited and guarded access to your personally identifiable information. Please do feel safe while visiting Mundistore!

### Privacy

Protecting your privacy is very important to us. We are the sole owners of the information collected on this site. We only have access to and collect information that you voluntarily give us via email or other direct contact from you. All your information collected through this site is kept confidential. We will not sell, rent or disclose it to a third party without your approval.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information (e.g. your email address or billing details) with any third party, other than as necessary to fulfill your request, e.g. to ship an order. Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy. We not only respect your privacy, but also take precautions to protect your information and with whom and how we share it, as explained in the Security section.

### Ordering, Purchasing, Payment, Warranty and Return Policy

#### Placing an Order

Your order will be processed within one business day of you placing it. You will receive an e-mail confirmation for your order and payment.

You will also receive a follow-up email with shipping information and when you can expect your order. Our full line of over 40 Magnetizer products is almost always available for shipment within one week of the order date, however occasionally your particular order must be manufactured. If this is the case you will be notified of your expected delivery date.

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